



To be eligible for the NSW Medical Energy Rebate you must be a NSW resident, hold one of the concession cards listed in the Eligibility Criteria, and be responsible for the payment of the electricity account at your principal place of residence where you or another person living at the same address meets the qualifying conditions.

The NSW Medical Energy Rebate is for customers who have an inability to self-regulate body temperature when exposed to extremes (hot or cold) of environmental temperatures. It is associated with certain medical conditions such as Parkinson's disease and Multiple Sclerosis.

# **APPLICANT DETAILS**

Applicant must be an electricity account holder.

First Name:		
Last Name:		
Residential Address:		
Suburb:	Postcode: .	NSW
Home Phone:	Mobile:	
Postal Address (if different from residential address):		
Suburb:	Postcode: .	NSW
Email Address:		

# **PATIENT DETAILS**





## **MEDICAL PRACTITIONER DETAILS**

A medical practitioner (GP/Specialist) who has been treating the patient for at least three months or a medical practitioner (GP/Specialist) treating the patient who has been under the care of the Royal Flying Doctor Service for remote and regional areas for at least three months:

Practitioner First Name:
Practitioner Last Name:
Provider Number:
Name of Patient:
Address of Patient:
Name of Place where the Patient was Reviewed:
Phone Number of the Place where the Patient was Reviewed:

(Hospital/clinic/practice)

## **MEDICAL PRACTITIONER DECLARATION**

I certify that the patient has an inability to self-regulate body temperature. I have been treating the above patient for at least three months/this patient has been treated by the Royal Flying Doctor Service in remote and regional NSW for at least three months and they meet at least one primary and one secondary qualifying condition (tick the relevant boxes below):

Primary Qualifying Conditions (tick at least one condition)	Please tick
a) Autonomic system dysfunction (Medical conditions in which the autonomic system has b (e.g. severe spinal cord injury, stroke, brain injury and neurodegenerative disorders).	been damaged
b) Loss of skin integrity or loss of sweating capacity (e.g. significant burns greater than 20% inflammatory skin conditions and some rare forms of disordered sweating).	%, severe
<ul> <li>c) Objective reduction of physiological functioning at extremes of environmental temperature multiple sclerosis).</li> </ul>	res (e.g. Advanced
<ul> <li>d) Hypersensitivity to extremes of environmental temperature leading to increased pain or an increased risk of complications (e.g. complex regional pain syndrome and advanced disease).</li> </ul>	
Secondary Qualifying criteria (tick at least one condition)	Please tick
<ul> <li>e) Severe immobility (e.g. such as occurs with Quadriplegia or high level paraplegia, partic thoracic level (T7) resulting in problems with self-regulation of body temperature due to l nervous system control).</li> </ul>	
f) Demonstrated significant loss of autonomic regulation of sweating, heart rate or blood pro	essure.
<ul> <li>g) Demonstrated loss of physiological function or significant aggravation of clinical conditio environmental temperature.</li> </ul>	n at extremes of

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### **PRIVACY STATEMENT**

I note that the Department of Trade & Investment (the Department), as part of its responsibility for the administration of this Rebate, may request the release of medical records in support of this application. Medical records pertaining to this application will be maintained for future regular audit of the of the rebate recipients and the program to be conducted by the Department.

## **ELECTRICITY RETAILER DETAILS**

Name of Electricity Retailer:

Electricity Account Number: .....

### **APPLICANT CARD DETAILS**

Note: Commonwealth Senior Health Cards are not eligible for this rebate.

CRN Number (Dept. of Human Services)		—		_		

If you do not know your CRN, please phone DHS on 13 23 00

DVA Number (Dept. of Veteran's Affairs)											
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If you do not know your number, please phone DVA on 13 32 54

#### **APPLICANT CARD TYPE**

I hold the following eligible concession card issued by either Dept. of Human Services or Dept. of Veterans' Affairs: Please  $\checkmark$  one of the below

Pensioner Concession Card (Department of Human Services or Department of Veterans' Affairs) OR

Health Care Card (Department of Human Services) OR

**Gold Card** (Department of Human Services)

Card Expiry Date:		1		/	
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# **APPLICANT DECLARATION AND AUTHORISATION**

- All particulars provided on this application form are, to the best of my knowledge, true and correct.
- The electricity supply address for my electricity account is the primary place of residence for the person that has an inability to self-regulate body temperature (if patient is different from the applicant/electricity account holder).
- · I currently hold one of the eligible cards listed above.
- I will notify my electricity supplier in writing if the patient ceases to reside with me or if my circumstances change including the validity of this application or my entitlements to the Medical Energy Rebate.
- I give consent to the information on this form to be verified with the Department of Human Services or Department of Veterans' Affairs to assess my eligibility for the Rebate, and will not be used for any other purpose without my consent.
- I note that if I change my electricity retailer I will need to provide a new application form to my new electricity retailer if I wish to continue to receive the Rebate.

Applicant Name (please print):	
Applicant Signature:	Date:



# NSW Medical Energy Rebate CHECKLIST

# PLEASE ✓ EACH OF THE BELOW IF YOU HAVE COMPLETED THE ACTIVITY

I have filled in pages 1, 2, 3 & 4 of this application form.

My medical practitioner has completed and signed the relevant sections.

I have signed and dated the Applicant Declaration & Authorisation.

## **PRIVACY POLICY**

The personal information you provide in the application form is subject to the Privacy & Personal Information Protection Act 1998. It is being collected by your electricity retailer for purposes related to processing your application for an energy rebate. Further information can be obtained from the NSW Trade & Investment website at www.trade.nsw.gov.au/legal/privacy.

## **ELIGIBILTY CRITERIA**

To be eligible for the Medical Energy Rebate a person must:

- · be resident in New South Wales; and
- be a customer of the retailer, or a long-term resident of an on-supplied residential community (formerly known as a residential park), and whose name appears on the electricity account for supply to his or her principal place of residence; and
- hold either a: Pensioner Concession Card issued by the Department of Human Services (DHS)/Department of Veteran's Affair (DVA); or DHS Health Care Card; or DVA Gold Card; and
- submit a valid application form as provided by the Department (which will be made available to customers on the Department's website), duly signed by a registered medical practitioner (who is not the applicant) to verify that either the customer named on the bill or anyone residing at the residence has an inability to self-regulate body temperature as defined below.

For the purpose of this rebate, an eligible customer has an inability to self-regulate body temperature where the eligible customer (or someone living at the supply address of the eligible customer) has been assessed by a registered treating medical practitioner (who is not the applicant) who has been treating them for at least three months as meeting one of the primary qualifying conditions and one of the secondary qualifying conditions.

# WHERE DO I SEND MY COMPLETED FORM?

Send your application directly to your electricity retailer. The rebate will be paid from the day they receive your completed form.

Need help filling in this form? Call ServiceNSW on 13 77 88 Support Services: National Relay Service: 1300 555 727 TTY Users: 13 36 77 Translation & Interpreter Services: 13 14 50

#### More Information: www.resourcesandenergy.nsw.gov.au/info/ medicalenergyrebate